

Ontario Municipal Utilities Company Payment Portal

Accessing the Ontario Municipal Utilities portal- 2 options

Option1: From the city's website ontarioca.gov, click on *Pay Water Bill*. This will direct you to the Ontario Municipal Utilities portal.

	Q, Select Longuage 💙 AGENDAS PAY WATER BILL CAREERS REPORT AN ISSUE CONTACT US
SOUTHERN CALIFORNIA	ABOUT ONTARIO RESIDENTS BUSINESS GOVERNMENT STAY CONNECTED
NO CURFEW The City of Ontario, at this time, is not planning on implementi today. Thank you for your cooperation, stay safe.	
NO CURFEW The City of Ontario, at this time, is not planning an implementi today. Thank you for your cooperation, stay safe.	ing a curiev In ank you for your cooperation

Option 2: Go to directly to website <u>https://customer.ontarioca.gov/</u>

Quick Links - Contact Us			
	Login to My Account Register Now		
	Enter Username Enter Password Login		
34 A start of the start of t	Remember me Forgot Username Forgot Password		
Pay Now			
\$			
Pay My Bill	New User		
PAY NOW	REGISTER NOW		
Quickly Pay Your Bill Without Registering Learn more ⊖	Get 24/7 Online Access Anywhere, Anytime Learn more ⊖		

Easy-to-Use Self Service Portal



How to Register an Account

After clicking on "Pay Water Bill" through the city's website or going straight to the Ontario Municipal Utilities portal:

1. Click **Register Now**.

Note: If you only wish to make a payment without registering, you can select *Pay My Bill* or *Pay Now*



Complete the new registration form as follows:
 Note: Please follow the requirements when setting up your password

er Registration includes entering mandatory in	formation, which are marked as (required). Member accounts are Verified once acc	ount informatio
s been submitted. You will receive an email con tton is clicked.	ntaining a link to use to verify your account. Registration may take several seconds,	once the Regis
Username (required)	Usemame	
	Your user name can include letters, numbers or both.	
Password (required)	Password	
	Passwords can include a combination of letters, numbers and special characters.	
Confirm Password (required)	Confirm Password	
	Passwords can include a combination of letters, numbers and special characters.	
Customer Number (required)	Customer Number	
Account Number (required)	Account Number	
	Receive Paperless Bills	
	Receive email notices alerting you of changes to your account.	
	Receive Printed Bills	
	Receive regular printed bills and notices alerting you of changes to your account.	
Email Address (required)	Email Address	
Confirm Email Address (required)	Confirm Email Address	



Field	Notes	
Username	A string of alpha/numeric characters the user will use to log in for future access	
Password	An arbitrary password chosen by the user. Please follow requirements.	
Confirm Password	Confirms the password above	
Customer Number	Your customer number located on your utility bill	
Account Number	Your account number located on your bill right after your customer number	
Receive Paperless Bills?	Bills? Check to receive bills electronically	
Receive Printed Bills?	eceive Printed Bills? Check to continue receiving paper bills	
Email Address	ress Valid email address of the user	
Confirm Email	Confirms that the email address above is correct. Users will not be able to log in with their verification code if they do not receive the registration response	

Note: All fields need to be completed that are indicated with '(required)'.

Note: If there are any issues with the entry requirements of the form such as fields not filled in correctly or left blank, alerts will appear indicating the noncompliant fields.

- 3. Click **Register** at the bottom of the form.
- If the registration is successful, the page will display a message that a registration verification email was sent to the email address provided.
 *See picture below

New User Registration

You have successfully registered for Infinity.Link. An email with an account verification link has been sent to jdemelo@advancedutility.com. Please click on the link to complete your account verification.

Register



5. Once you locate the registration verification email, you need to click on the link in the body of the message. This will successfully verify and complete registration.

Dear,	
We are pleased to information caref	o advise that you have been added as a Registered User to . Please read the following ully and be sure to save this message in a safe location for future reference.
Portal Website Ac Username: FLOW	ddress: billpay
You can use the fe	ollowing link to complete your verified registration: <u>https://billpay.com/default.aspx?</u> me=FLOWERPOWER&verificationcode=x5w.Yqt2.2A
Thank you, we ap	preciate your support

Note: You must click on the link in the verification email in order to complete registration. If this step is missed, you will not be able to login. If you attempt to log in, you will receive a message that you must verify the registration.

6. Once you have clicked on the **link**, you will be directed to the Login Page and will see the following pop up message:

Verification success	×
Your account has been successfully verified.	

7. You can now login and begin using your account to check bills, usage, or make payments.

Login to My Account Register Now			
FLOWERPOWER	•••••	Login	
Remember me Forgot Username Password			

*If you have any questions or trouble when setting up your new account, please contact the Utilities Customer Services Center at (909)395-2050 and a Customer Services Representative will be able to assist you.